

January 22, 2014

To Whom It May Concern:

I am writing this letter on behalf of Heard Construction. They oversaw the upgrading of the infrastructure at Challenger 7 Elementary School, and as the principal, I thought it was necessary for me to write this letter. Throughout the project their professionalism and trustworthiness were displayed at all times. Whether it was seeking our input or working with us to rectify a problem, they were always professional and quick to respond. The workers did their best to clean up after themselves and adjust their schedules when they interfered with a teacher utilizing their classroom after hours. There was continual communication between the company and the school through meetings, minutes, and personal conversations. I felt that Mr. Harry Earl had become a part of my staff because he not only took pride in this project but also genuinely cared for what was best for Challenger 7. The craftsmanship of the bookcase backing in the Media Center far exceeded my expectations, and the visible wiring casings were installed neatly. The only part of the project that I thought fell short of perfection was the touch up of the walls where the old casings were extracted. This was a difficult task since paint had to be matched and wallpaper repaired. I am not even sure this was part of the contractor's obligations. Brevard Public Schools should be very proud to have a partnership with Heard Construction, and I would graciously welcome them back into my school in the future should the need ever arise.

Sincerely,

Dr. Carol Mela

Dr. Carol Mela, Principal